



A website guide for Members using the Tenancy Deposit Scheme for Landlords

First Edition

Effective from 30 January 2012

The Tenancy Deposit Scheme for Landlords

Becoming a member

Complete the Registration form with all of your personal details and then click "Register".

LOGIN AS A LANDLORD

Login Register

Please enter a valid password
Email already in use

Title:

Firstname:

Surname:

Company:

Email:

Password:

Confirm Password:

Postcode: Find Address
Please enter a postcode and press "Find Address"

Sub building name:

Building name or number:

Street:

Locality:

Town:

County:

Telephone:

Fax:

Register

QUICK LINKS

Summary of deposits

SHOPPING CART

No tenancies in cart
Total: £0.00

VIEW CART

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term

Tenancies GO

LATEST TDS NEWS

Consortium Bid for Scottish Tenancy Deposit Scheme

A powerful consortium of Scottish landlord and tenant organisations has announced a bid to run a tenancy deposit protection scheme in Scotland through a new not-for-profit company, SafeDeposits Scotland Ltd.

14th November 2011

TDS BLOG

Welcome to the new Tenancy Deposit Scheme blog!

24th October 2011

Follow us on:

You will then be taken to this screen which will display all of your personal details along with an overview of the deposits which are protected with TDS.

To update any of these details please use the "update my details" button under the Quick Links section on the right of the screen.

SUMMARY OF DEPOSITS

Welcome to the Tenancy Deposit Scheme for Independent Landlords

This is your deposit protection home page. From here you can keep a track on your deposits, as well as adding new ones. You can return to this page by selecting 'Summary of Deposits' from anywhere on the site.

Landlord Information

Landlord ID	0059
First Name	Michael
Surname	Jones
Address	
Email	michaelj@tds.gb.com
Telephone	01442 218031
Deposits Protected	£0
Deposits Protected	0
Deposits Unprotected	0

Unactivated deposits | Pending deposits | Protected deposits

Register a new deposit

Your Unactivated Deposits

Payment has not been made. You must make a payment in order to protect these deposits. When you click 'add to basket' this will change to 'in basket' marked in bold.

You can add more than one deposit to your basket. When you have decided which deposits to pay for, click 'Checkout'.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options	In Basket
You have no unactivated deposits.						

QUICK LINKS

Register a new deposit

History

Update my details

SHOPPING CART

No tenancies in cart
Total: £0.00

VIEW CART

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term

Tenancies GO

LATEST TDS NEWS

Consortium Bid for Scottish Tenancy Deposit Scheme

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14th November 2011

TDS BLOG

Welcome to the new Tenancy Deposit Scheme blog!

24th October 2011

Registering a deposit for protection with TDS

To register a deposit for protection with TDS, click the “Register a New Deposit” link under the “Quick Links” on the right hand side of the screen or underneath your landlord information.

SUMMARY OF DEPOSITS

Welcome to the Tenancy Deposit Scheme for Independent Landlords

This is your deposit protection home page. From here you can keep a track on your deposits, as well as adding new ones. You can return to this page by selecting 'Summary of Deposits' from anywhere on the site.

Landlord Information

Landlord ID	0059
First Name	Michael
Surname	Jones
Address	Livinghoe Manorville Road Hemel Hempstead Hertfordshire HP3 0AP
Email	michaelj@tds.gb.com
Telephone	01442 218031
Deposits Protected	£0
Deposits Protected	0
Deposits Unprotected	0

[Unactivated deposits](#) | [Pending deposits](#) | [Protected deposits](#)

[Register a new deposit](#)

Your Unactivated Deposits

Payment has not been made. You must make a payment in order to protect these deposits. When you click 'add to basket' this will change to 'in basket' marked in bold.

You can add more than one deposit to your basket. When you have decided which deposits to pay for, click 'Checkout'.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options	In Basket
You have no unactivated deposits.						

QUICK LINKS

- Register a new deposit
- History
- Update my details

SHOPPING CART

No tenancies in cart
Total : £0.00

VIEW CART

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term
Tenancies

LATEST TDS NEWS

Consortium Bid for Scottish Tenancy Deposit Scheme
A powerful consortium of Scottish landlord and tenant organisations has announced a bid to run a tenancy deposit protection scheme in Scotland through a new not-for-profit company, SafeDeposits Scotland Ltd.
14th November 2011

TDS BLOG

Welcome to the new Tenancy Deposit Scheme blog!
24th October 2011

You will then be taken to this screen. To register a new deposit with us please fill in the property address and tenancy details **EXACTLY AS THEY APPEAR ON THE TENANCY AGREEMENT (failure to enter the details correctly will result in an automatic award to the tenant, should a dispute arise at the end of the tenancy)**. Then click the “Add Tenancy” button.

Guidance Notes – “Date deposit received” should be entered as the date the deposit is passed across to you, if in the form of a cheque please enter the date you received the cheque (not the date the cheque cleared).

Please also ensure that if “Deposit Amount” is a whole pound, that “.00” is added after the deposit amount.

ADD DEPOSIT

Please fill in the form below to add your new tenancy.

Property Address

Enter the address of the tenancy. Click on the help button for an explanation of terms for each question.

Enter your postcode here. Click enter postcode. Click on a field to display helpful information here.

Then select your address here Addresses will appear here...

Sub building name e.g. basement flat

Building name or number

Street

Locality

Town

County

Postcode

Tenancy Details

Enter details of the tenancy. Click on the help button for an explanation of terms for each question.

Tenancy ID 710177 Click on a field to display helpful information here.

Deposit amount £ 0000.00

Confirm deposit amount £ 0000.00

Tenancy start date

Date deposit received

Deposit protection start date 15/11/2011

Tenancy Agreement end date

QUICK LINKS

- Summary of deposits

SHOPPING CART

No tenancies in cart
Total : £0.00

VIEW CART

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term
Tenancies

LATEST TDS NEWS

Consortium Bid for Scottish Tenancy Deposit Scheme
A powerful consortium of Scottish landlord and tenant organisations has announced a bid to run a tenancy deposit protection scheme in Scotland through a new not-for-profit company, SafeDeposits Scotland Ltd.
14th November 2011

TDS BLOG

Welcome to the new Tenancy Deposit Scheme blog!
24th October 2011

Follow us on: [in](#) [t](#)

Once the tenancy address and details have been entered, you will be taken to this screen, where you are asked to enter the details of the tenants named on the tenancy agreement. Once you have added these, click the “Add Tenant” button.

Please note, you can add additional tenants at the next stage, once you have added the first tenant.

ADD A TENANT

Please fill in the form below to add a new tenant.

Tenancy address

30 Trevalga Way
Hemel Hempstead
Hertfordshire
HP2 6NW

Tenant's details

Please enter the tenants details below

Tenant ID	497013	Click on a field to display helpful information here.
First name		
Surname		
Phone/Mobile		
Email		
Tenancy start date	15/11/2011	
Tenancy end date	14/11/2012	

[CANCEL](#) [ADD TENANT](#)

QUICK LINKS

Summary of deposits

SHOPPING CART

No tenancies in cart
Total: £0.00

[VIEW CART](#)

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term
Tenancies [GO](#)

LATEST TDS NEWS

Consortium Bid for Scottish Tenancy Deposit Scheme

A powerful consortium of Scottish landlord and tenant organisations has announced a bid to run a tenancy deposit protection scheme in Scotland through a new not-for-profit company, SafeDeposits Scotland Ltd.

14th November 2011

Once you have added the first tenant you will be taken to the following screen.

If there are additional tenants named on the tenancy agreement, click the “Add another tenant” button and you will then be taken to the screen shown in the step above. Please complete the details of the tenant and repeat as necessary until you have added the details of all the tenants named on the tenancy agreement.

If there is only one tenant named on the tenancy agreement or once all the tenants named on the tenancy agreement have been added, click the “Pay for this Deposit” button.

DEPOSIT SUMMARY

Thank you for adding a tenant. Scroll to the bottom of this page to see a list of the tenants relating to this tenancy. You now have three options

[ADD ANOTHER TENANT](#) [PAY FOR THIS DEPOSIT](#) [ADD ANOTHER DEPOSIT](#)

Tenancy ID	274489
Address	30 Trevalga Way Hemel Hempstead Hertfordshire HP2 6NW
Tenancy agreement start date	15/11/2011
Tenancy agreement end date	14/11/2012
Deposit amount	1000.00
Deposit received date	14/11/2011
Deposit protection start date	27/01/2012

[In Cart](#)

Tenants associated with this tenancy

Name	Mobile	Email	Start date	End date
Other, A.N	0777 777777	another@another.com	15/11/2011	14/11/2012

[ADD ANOTHER TENANT](#) [PAY FOR THIS DEPOSIT](#) [ADD ANOTHER DEPOSIT](#)

QUICK LINKS

Summary of deposits

[Add Another Tenant](#)

[Add Another Tenancy](#)

[Edit tenancy](#)

SHOPPING CART

30 Trevalga Way £24.00
Total: £24.00

[VIEW CART](#)

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term
Tenancies [GO](#)

LATEST TDS NEWS

New dates announced for Adjudication Workshop

Three new dates have been announced for the Judge for Yourself Adjudication Workshop

12th December 2011

After clicking the “Pay for this deposit” button you will be taken to this screen.

Please check the details (deposit amount, address, etc.) of the deposit protections you are purchasing before proceeding, if you need to view the tenants for this tenancy or any of the other details which are not shown use the “View Tenancy” link.

Once you are happy that the details are correct, click the “Purchase” button.

Please note – if you were to stop the process at this point (i.e – not click the “Purchase” button but instead click another link on the page) then the deposit would not be protected but would remain saved on your account, allowing you to pay for the deposit protection at a later date.

The screenshot shows the 'BASKET' page on the TDS website. At the top, there is a navigation menu with links for 'Homepage', 'Tenants', 'Agents', 'Landlords', 'About TDS', 'FAQs', 'News & Blog', and 'Contact'. A search bar is located in the top right corner. The main content area features a table with the following data:

Product	Description	Price	Delete
Deposit Protection View Tenancy	30 Trevalga Way HP2 6NW Deposit: £1000.00	£24.00	X
Total Amount			£24.00

Below the table are 'Clear Cart' and 'Purchase' buttons. On the right side, there is a 'QUICK LINKS' section with 'Summary of deposits', 'Register a new deposit', and 'History'. Below that is a 'SEARCH' section with a search bar and a dropdown menu set to 'Tenancies'. At the bottom right, there is a 'LATEST TDS NEWS' section with a headline: 'Consortium Bid for Scottish Tenancy Deposit Scheme' and a date of '14th November 2011'. Below the news is a 'TDS BLOG' section with the headline 'Welcome to the new Tenancy Deposit Scheme blog!'.

Two pop-ups will appear asking you to confirm some details, please read through these thoroughly and understand what they mean as you will be bound by these rules whilst the deposit is protected with TDS and if for any reason you do not adhere to one or more of these TDS may not be able to adjudicate (and the disputed portion of the deposit may be automatically awarded to the tenant) in the event of a dispute arising at the end of the tenancy.

This screenshot shows the same 'BASKET' page as above, but with a confirmation pop-up window overlaid. The pop-up has a green header that says 'Please agree before purchasing'. The main text of the pop-up reads: 'I confirm that, for the tenancy deposits I wish to protect that I' followed by a bulleted list of conditions:

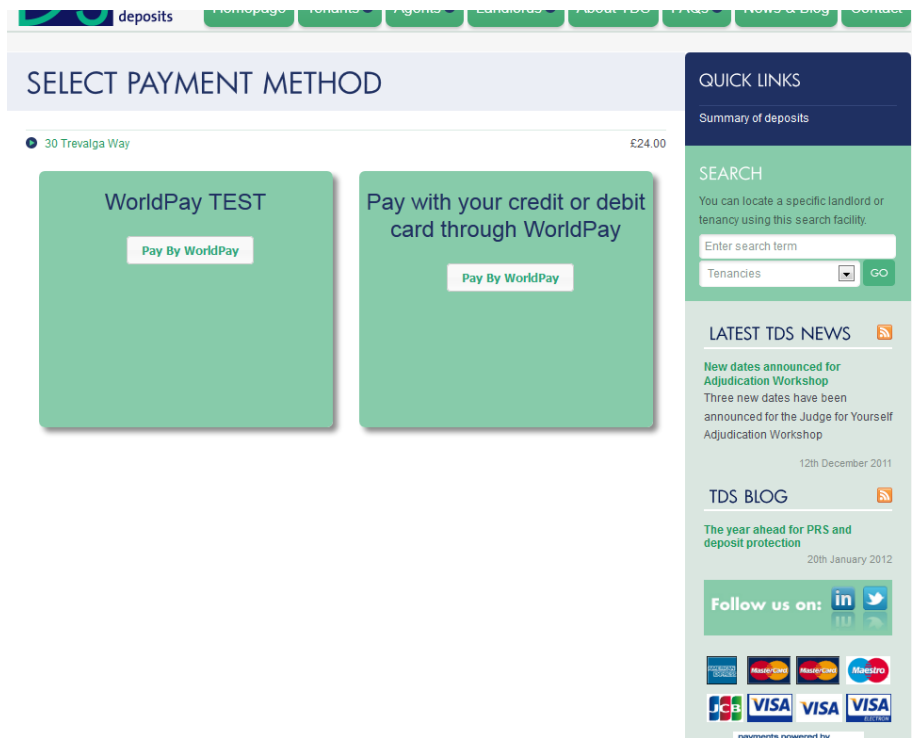
- own the residential property in England and Wales which is let on an Assured Shorthold Tenancy
- am named as the landlord on the relevant Assured Shorthold Tenancy
- live in the UK and have provided a full name, address and contact details in the UK
- have input the correct information relating to the tenancy term and understand by clause 7.7.1 of the Scheme Rules, the sanction should the information later transpire to be incorrect
- agree to be bound by these Rules for any deposit insured by the Scheme for which I am responsible

Below the list, it says 'Where I have joined this Scheme as a landlord operating as a limited company, I confirm that I:' followed by another bulleted list:

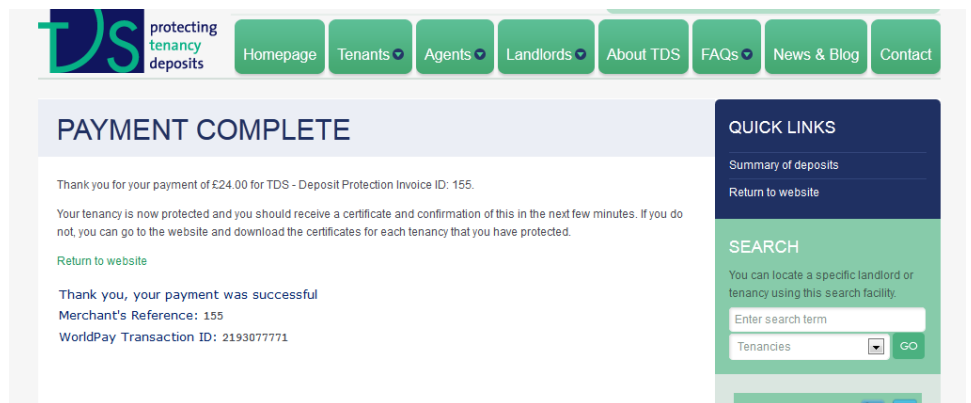
- own the residential property in England and Wales, which is let on an Assured Shorthold Tenancy, in respect of which I wish to protect a tenancy deposit
- am named as the landlord on the relevant Assured Shorthold Tenancy
- am named as the director of a company registered in the UK and have provided a full company name, address and contact details in the UK
- have input the correct information relating to the tenancy term and understand by clause 7.7.1 of the Scheme Rules, the sanction should the information later transpire to be incorrect
- agree to be bound by these Rules for any deposit insured by the Scheme for which I am responsible

At the bottom of the pop-up are 'Disagree' and 'Agree' buttons. The background of the page is dimmed, showing the same basket table and navigation elements as in the previous screenshot.

You will then be taken to this screen where you are asked to select a payment method, please click on the relevant button and follow the on-screen instructions which will guide you through the payment process.



Once your payment has been made successfully you will be taken to this screen, which confirms that your payment has been made successfully.



You will also be sent a confirmation e-mail (to the e-mail address you provided when registering with the scheme) which will confirm which deposit(s) have been protected, the UID of these deposit protections and will also have a copy of the "Tenancy Deposit Protection Certificate" attached.

To go back to your "Summary of Deposits" page, either use the quick link on the right of the page or the "Return to website" link above the "Merchant's Reference"/"WorldPay Transaction ID".

Managing tenancies

Your **summary of deposits** page will look similar to this screen (at the top of the page will be your landlord information but if you scroll down it will appear as shown). Please note that the deposit registered in the previous section now appears in the “Your Protected Deposits” section.

The other 2 sections are:

Unactivated Deposits – Deposit/tenancy details have been entered but no payment has been made.

Pending Deposits – Deposit/tenancy details have been entered and payment has been made but is still being processed.

If a deposit appears in either of the “Pending” or “Unactivated” deposits sections then the deposit is not protected and you will not be able to download a deposit protection certificate for these tenancies/deposits.

Your Unactivated Deposits

Payment has not been made. You must make a payment in order to protect these deposits. When you click 'add to basket' this will change to 'in shopping cart' marked in bold.

You can add more than one deposit to your shopping cart. When you have decided which deposits to pay for, click 'Checkout'.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options	In Shopping Cart
Minghoe, Manorville Road, Hemel Hempstead, Hertfordshire, HP3 0AP,	31/01/2012	30/01/2013	1	Unactivated	View Delete	Add to shopping cart

[Register a new deposit](#)

[Proceed to checkout](#)

[Unactivated deposits](#) | [Pending deposits](#) | [Protected deposits](#) | [Protection expired](#)

Your Pending Deposits

These deposits are shown as pending while payment is being processed. If you paid online, it usually takes one working day to process the payment through the system.

Once the payment process has been completed it will display as a protected deposit and you will be emailed a Deposit Protection Certificate.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options
You have no pending deposits.					

[Unactivated deposits](#) | [Pending deposits](#) | [Protected deposits](#) | [Protection expired](#)

Your Protected Deposits

Payment has cleared for these deposits and the deposit is protected.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options
30, Trevalga Way, Hemel Hempstead, Hertfordshire, HP2 6NW,	15/11/2011	14/11/2012	1	Protected	View

If you would like to activate a deposit which is currently in the “Unactivated Deposits” section, please click the “Add to shopping cart” link next to the deposit you would like to activate.

This link will then change to “In Shopping Cart” (marked in bold). Then simply click the proceed to checkout button and follow the on-screen instructions.

Your Unactivated Deposits

Payment has not been made. You must make a payment in order to protect these deposits. When you click 'add to basket' this will change to 'in shopping cart' marked in bold.

You can add more than one deposit to your shopping cart. When you have decided which deposits to pay for, click 'Checkout'.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options	In Shopping Cart
Minghoe, Manorville Road, Hemel Hempstead, Hertfordshire, HP3 0AP,	31/01/2012	30/01/2013	1	Unactivated	View Delete	Add to shopping cart

[Register a new deposit](#)

[Proceed to checkout](#)

Your Unactivated Deposits

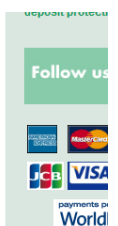
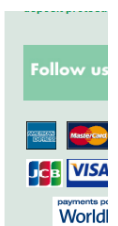
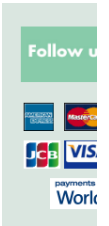
Payment has not been made. You must make a payment in order to protect these deposits. When you click 'add to basket' this will change to 'in shopping cart' marked in bold.

You can add more than one deposit to your shopping cart. When you have decided which deposits to pay for, click 'Checkout'.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options	In Shopping Cart
Minghoe, Manorville Road, Hemel Hempstead, Hertfordshire, HP3 0AP,	31/01/2012	30/01/2013	1	Unactivated	View Delete	In shopping cart (Remove)

[Register a new deposit](#)

[Proceed to checkout](#)



To mark the tenancy as continuing on a statutory periodic basis, click the “View” link under the “Options” header of the tenancy you wish to mark as continuing on a statutory periodic basis.

Your Pending Deposits

These deposits are shown as pending while payment is being processed. If you paid online, it usually takes one working day to process the payment through the system.

Once the payment process has been completed it will display as a protected deposit and you will be emailed a Deposit Protection Certificate.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options
You have no pending deposits.					

[Unactivated deposits](#) | [Pending deposits](#) | [Protected deposits](#) | [Protection expired](#)

Your Protected Deposits

Payment has cleared for these deposits and the deposit is protected.

Deposit Address	Start Date	Expected End Date	Tenant(s)	Status	Options
30, Trevalga Way, Hemel Hempstead, Hertfordshire, HP2 6NW,	15/11/2011	14/11/2012	1	Protected	View

[Unactivated deposits](#) | [Pending deposits](#) | [Protected deposits](#) | [Protection expired](#)

You will be taken to the “Deposit Summary” page, click the “End of Tenancy Process” to be taken to the page where you can mark the tenancy as continuing on a statutory periodic basis.

Please note – You should only use this option if no new tenancy agreement is being drawn up and the original tenancy is continuing with the same terms. If a new agreement is drawn up or there are any other changes to the agreement, a new protection should be purchased. If a dispute is raised and it transpires that a new protection should have been purchased at some point during the tenancy, TDS may not adjudicate and may award the disputed sum of the deposit directly to the tenant/s.

DEPOSIT SUMMARY

Tenancy ID	274489
Address	30 Trevalga Way Hemel Hempstead Hertfordshire HP2 6NW
Tenancy agreement start date	15/11/2011
Tenancy agreement end date	14/11/2012
Deposit amount	1000.00
Deposit received date	14/11/2011
Deposit protection start date	27/01/2012
Tenancy certificate lookup number	8PqxVht

Tenants associated with this tenancy

Name	Mobile	Email	Start date	End date
Other, A.N	0777 777777	another@another.com	15/11/2011	14/11/2012

QUICK LINKS

- [Summary of deposits](#)
- [End of tenancy process](#)
- [Download Tenancy Certificate](#)
- [Edit tenancy](#)

SHOPPING CART

lvnghoe Manorville Road £24.00
Total: £24.00

[VIEW CART](#)

SEARCH

You can locate a specific landlord or tenancy using this search facility.

[LATEST TDS NEWS](#)

Once you have been taken to this screen, check the box to confirm that this tenancy will be continuing past the original stated term but on a statutory periodic basis. Then, click the “Submit” button

WHAT TO DO AT THE END OF A TENANCY

Your tenants' deposit is protected for the life of the tenancy agreement. When the tenancy agreement is scheduled to end, we will email you and your tenants to let them know that the tenancy is coming to an end and the deposit protection will end automatically – unless you tell us that the tenancy is continuing on a statutory periodic basis – with no changes to the original tenancy agreement. There is no additional charge for this.

If you are renewing the tenancy agreement with a replacement tenancy agreement in any form, or there are changes, the deposit protection will end and you will need to re-protect the deposit and pay another fee.

Please note, you must update the database no later than the final day of the tenancy agreement end date.

Update this tenancy deposit

Tenancy address	30 Trevalga Way Hemel Hempstead Hertfordshire HP2 6NW
Deposit protected	£1000.00
I confirm that this tenancy is continuing on a statutory periodic basis.	
<input checked="" type="checkbox"/> Statutory periodic	

QUICK LINKS

- [Summary of deposits](#)
- [Back to summary of tenancy](#)

SHOPPING CART

lvnghoe Manorville Road £24.00
Total: £24.00

[VIEW CART](#)

SEARCH

You can locate a specific landlord or tenancy using this search facility.

[LATEST TDS NEWS](#)

New dates announced for Adjudication Workshop
Three new dates have been...

TENANCY MADE PERIODIC

Thank you for telling us that this tenancy is continuing on a statutory periodic basis. The certificate has been adjusted to reflect this and is available for you to download and give to your tenant(s).

This action has been recorded and your deposit protection will continue until you tell us that it has ended. Please let us know when it does by emailing memberrelations@tds.gb.com

Please note that deposit protection will only be valid if there have been no changes from the original tenancy agreement created. If there are subsequent changes in the future, you should end the protection by emailing us and reregister the deposit by paying the appropriate fee.

[Click here](#) to return to the summary page for this tenancy

QUICK LINKS

Summary of deposits
[Back to summary of tenancy](#)

SHOPPING CART

Winghoe Manorville Road £24.00
Total : £24.00

[VIEW CART](#)

[SEARCH](#)

A confirmation page will then be displayed, if you follow the link to the summary page for this tenancy it will also now show as "Periodic" next to the tenancy end type.

DEPOSIT SUMMARY

Tenancy ID	274489
Address	30 Trevalga Way Hemel Hempstead Hertfordshire HP2 6NW
Tenancy agreement start date	15/11/2011
Tenancy agreement end date	14/11/2012
Deposit amount	1000.00
Deposit received date	14/11/2011
Deposit protection start date	27/01/2012
Tenancy certificate lookup number	8PqxVht
Tenancy end type	Periodic

Tenants associated with this tenancy

Name	Mobile	Email	Start date	End date
Other, A.N	0777 777777	another@another.com	15/11/2011	14/11/2012

QUICK LINKS

Summary of deposits
[End of tenancy process](#)
[Download Tenancy Certificate](#)
[Edit tenancy](#)

SHOPPING CART

Winghoe Manorville Road £24.00
Total : £24.00

[VIEW CART](#)

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term
Tenancies

[LATEST TDS NEWS](#)

Updating your details on the TDS tenancy database

When at the "Summary of Deposits" page, click the "Update my details" link to be taken to the screen which shows all of your current details which TDS hold.

SUMMARY OF DEPOSITS

Welcome to the Tenancy Deposit Scheme for Landlords

This is your deposit protection home page. From here you can keep a track on your deposits, as well as adding new ones. You can return to this page by selecting 'Summary of Deposits' from anywhere on the site.

Landlord Information

QUICK LINKS

[Register a new deposit](#)
[History](#)
[Update my details](#)

SHOPPING CART

Winghoe Manorville Road £24.00
Total : £24.00

QUICK LINKS

[Summary of deposits](#)

SHOPPING CART

Winghoe Manorville Road £24.00
Total : £24.00

[VIEW CART](#)

SEARCH

You can locate a specific landlord or tenancy using this search facility.

Enter search term
Tenancies

[LATEST TDS NEWS](#)

New dates announced for Adjudication Workshop
Three new dates have been announced for the Judge for Yourself Adjudication Workshop

12th December 2011

[TDS BLOG](#)

The year ahead for PRS and deposit protection

20th January 2012

Once this screen is displayed, amend the details shown as necessary and click the "Update Landlord" button to be taken back to your "Summary of Deposits" page.

CHANGE LANDLORD

Please fill in the form below to change the landlord.

Landlord's details

Please enter the landlord's details

Landlord ID	70642	Click on a field to display helpful information here.
First name / company name	Alan	
Surname (if applicable)	Maughan	
Email	membership@tds.gb	
Phone	01442218039	

Landlord Address

Enter your postcode here. Click enter postcode.	<input type="text"/>	Click on a field to display helpful information here.
Then select your address here	<input type="button" value="Enter postcode"/>	
Sub building name e.g. basement flat	Addresses will appear here... <input type="text"/>	
Building name or number	The Dispute Service E	
Street	Corner Hall	
Locality		
Town	Hemel Hempstead	
County	Hertfordshire	
Postcode	HP3 9XX	

Contact details

Tenancy Deposit Scheme
PO Box 1255
Hemel Hempstead
Herts HP1 9GN

Tel: 0845 226 7837
Fax: 01442 253 193
Email: deposits@tds.gb.com
Web: www.tds.gb.com